

If your machine is stopping before brewing and displaying an error showing the top lid for the hopper is open, it's possible that the sensor or magnet are out of place.

1. First, take off your lid and ensure that the small magnet is in place on the bottom of the lid near the bypass doser hole, as seen below.



2. If the magnet is in place, try placing a magnet (fridge magnets are fine) on top of the hopper lid to see if this resolves the error. If it does, your magnet has become demagnetized. If the magnet placed on the lid does not resolve the error, the sensor may be missing or damaged.
3. To adjust the sensor, remove the three screws in the hopper basin, one at the front and two in the back, and lift the hopper basin off



4. The sensor is a small white cylinder near the bypass doser, ensure that it is in place in the bracket with the wire facing down and the non connected end facing up. If applying a magnet directly to this sensor doesn't resolve the error, the sensor is likely damaged or disconnected and the machine will require a repair.

